**The HALO Promise**

- PACT agreement - pricelists/stock/delivery times/reviews
- Response to any enquiry/communication - within 30 minutes
- Confirmation of new order/price request - within 1 hour
- Deliveries – Standard 2 Day, Next Day by arrangement
- Order receipt and delivery confirmation emails
- Data Sheets/Instructions supplied for every new product

**The KORTEC Mission**

Provide efficient coatings systems developed through our expertise and strong integrated partnerships

**The KORTEC Values**

- RESPECT - for persons and their expectations
- INNOVATION - in our products and processes
- DYNAMISM - in our attitude and actions
- EXPERTISE - get it right, on time